



Service de transport Francobus

REQUEST FOR INFORMATION

RFI #2016-01

Student Transportation Services

Durham, Kitchener-Waterloo and Middlesex-Oxford Regions

Issue Date: December 23, 2016

Closing Date: January 20, 2017

Closing Time: 11:30:00 p.m. Eastern Time

1) PURPOSE

Service de transport Francobus is seeking information from student transportation service providers regarding the attached Draft Request for Quote (RFQ) and Draft Transportation Services Contract.

It is the intention of Service de transport Francobus to release the final Request for Quote (RFQ) document to market on or about January 30, 2017. This Request for Information (RFI) is a formal way of requesting feedback from suppliers regarding the RFQ procurement document, the Services Contract and to gather possible suggestions for improvement. Service de transport Francobus will review all submissions received and reserves the right to implement or not implement any of the suggestions received.

Service de transport Francobus is also interested in receiving confirmation that your transportation service will be responding to the final RFQ once released.

This document is a Request for Information only and is not to be deemed as Service de transport Francobus seeking competitive bids.

2) SERVICE DE TRANSPORT FRANCOBUS BACKGROUND

Service de transport Francobus has been working in a consortium relationship for the past 17 years to provide transportation services to Conseil scolaire Viamonde, Conseil scolaire de district catholique Centre-Sud and to the Conseil scolaire catholique Providence.

The Consortium currently transports over 24,900 students daily on 1,044 routes. Continuous monitoring, updating and optimizing of Routes has resulted in a transportation system that is efficient and cost effective. The Consortium utilizes GEOREF software to develop, plan, optimize, manage and implement routing solutions.

The Consortium head office is located on East Main Street in Welland and is staffed by a Director of Transportation, a Supervisor of Operations, an Administrative Assistant, seven Transportation Technicians each responsible for a geographic area and one Transportation Technician specializing in safety and in transportation for students with special needs. The Consortium is governed by a Board of Directors comprised of representatives from three member Boards.

2) SERVICE OBJECTIVE

It is the primary objective of the Consortium to provide accessible transportation to all eligible students in a safe, efficient and reliable manner and to ensure that the bus delivers students to and from school safely and on time. The Consortium is interested in working with Proponents who will work in collaboration with the Consortium to provide an exceptional level of service to all its stakeholders.

3) RFI INQUIRIES AND SUBMISSIONS

All submissions regarding this RFI or its requirements shall be made via the Consortium's Purchasing Portal at <https://francobus.bonfirehub.ca/portal> and must be received by 11:30 p.m. Eastern Time, by **January 20, 2017**.